

# GLP Tech Note



impression X5 Compact (X5-7)  
20240701 - GLP impression X5 Series Network Module  
07/02/2024

GLP's strategy is to ensure that its products remain active in the marketplace as reliably and as long as possible. In support of this strategy, we are committed to communicating technical changes or anomalies transparently with our customers. The following technical information is intended to provide general information on technical changes or anomalies. They are intended in particular for service technicians to be informed quickly and appropriately in the event of functional deviations or defects.

- [Important Information](#)

## 1 Important Information

Due to the Corona situation in 2022 and the resulting shortage of components, the first production batches of the GLP impression X5 and GLP impression X5 Compact were initially produced and delivered without a network module (*#315006086 GLP impression X5 Network-Interface*). This was communicated to the affected customers upon delivery.

The following serial number ranges were produced without the network module:

<b>Fixture Type</b>	<b>Serialnumber Range (<i>manufactured and shipped without #315006086 GLP impression X5 Network-Interface</i>)</b>	<b>Serialnumber Range (<i>manufactured and shipped with #315006086 GLP impression X5 Network-Interface</i>)</b>
GLP impression X5	<b>up to 11198*****</b>	<b>from 112*****</b>
GLP impression X5 Compact	<b>up to 2010000226</b>	<b>from 2010000227</b>
GLP impression X5 Bar 1000	--	<b>all</b>
GLP impression X5 IP Bar 1000	--	<b>all</b>
GLP impression X5 IP Maxx	--	<b>all</b>

You can recognize the GLP impression X5 without network module by one of the following features:

- The two Ethernet connectors on the device are blocked with a blind plug
- An ArtNet or sACN connection cannot be implemented
- Main Menu → Information → Controllers : Network Interface (If installed the Network Interface is displayed)

With the latest software update (V1.4.3) of the X5 series, the ethernet functionality has now been implemented. For devices without a network module, this must be retrofitted in order to obtain the ethernet functionality.

GLP provides the required X5 network module PCB free of charge to all affected customers.

In order to avoid blocking devices for an unnecessarily long time in daily business, we recommend integrating the installation into the normal service process. The conversion requires normal technical understanding and should take around 10 minutes per fixture.

If you have any questions about network modules, installation instructions or other questions regarding this Tech Note, our GLP service will be happy to assist you.